



DEFENSE LOGISTICS AGENCY
 THE DEFENSE CONTRACT MANAGEMENT COMMAND
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 FT. BELVOIR, VIRGINIA 22060-6221

INDA F. JOE

JOHN H.

Col F. PKP

may should put a note in a buyer gram

APR 1 1996

IN REPLY REFER TO

AQOG

BB 22.96

June, all you going to include in Buyer Gram, Linda

MEMORANDUM FOR COMMANDERS, DEFENSE CONTRACT MANAGEMENT DISTRICTS
 COMMANDERS, DCMC CONTRACT ADMINISTRATION OFFICES.

SUBJECT: DCMC Policy Letter No. 96-4 Change In Delivery Status Reporting Method

This letter is directive in nature and remains permanent guidance unless superseded or rescinded.

Customers of DCMC depend on us to discover potential delivery problems and report anticipated delays as early as possible. This early delivery status reporting is critical in enabling our customers' continuing efforts to reduce their logistics response time to support warfighters. The surveillance activity that determines delivery status is a fundamental DCMC business process. Making that process work to our customers' satisfaction is vital to the success of DCMC.

Recently, DCMC led a joint Service test of the routeable Revised Delivery Forecast (RDF) process due to myriad system incompatibility problems between Mechanization of Contract Administration Services (MOCAS) and the numerous buying activity systems. A review of the results of that test leads to the obvious conclusion that the process does not accomplish its purpose of reliably transmitting information to our customers. Accordingly, I have decided that we will cease using the faulty MOCAS-based RDF process and seek alternative methods of reporting delivery status to our customers. I have advised all Service Acquisition Executives of this intent and have received no objections.

Effective upon receipt of this letter, all Contract Administration Offices will begin reporting delivery status using the direct communications processes used to conduct other administration business. The DCMC Customer Liaisons are briefing their respective buying activities and are negotiating to establish a single e-mail address and a single fax number at each location for your use in reporting delivery status. These numbers will be published as they become available. This interim reporting method will once again become a standardized automated process when we complete the deployment of the ALERTS software tool throughout DCMC. Questions concerning this directive may be referred to Mr. Wayne E. Easter, Product & Manufacturing Assurance Team, (AQOG) at (703) 767-3360.

Atch 96-7D (FAR 42) Post to FAR Subpart 42.11 and DFARS Subpart 242.11 by circling the references and noting in the margins: "70-41, atch 96-7D." Then file this atch behind the sups to FAR 42.

Robert W. Drewes
 ROBERT W. DREWES
 Major General, USAF
 Commander

See June re: Buyer Gram